

Cascade Orthopedic Supply, LP (800) 888-0865 Phone 2638 Aztec Drive Chico, CA 95928-8249

(530) 879-1571 Fax ar@cascade-usa.com

CREDIT APPLICATION

1. Tell Us About Your Company Type: Partnership Corporation Proprietorship LLC (attach list of members) Licensed Practitioners/Owners/Officers Information Trade/Business Name Title Certificate # SSN # Address 1 Address Address 2 State Zip State Zip Country Phone Fax Mobile Name Title Email Certificate # SSN# Billing Address (if different from above): Address Address 1 City Address 2 Country State Zip _____ Name Title **Business License** SSN# Registered State _____ Address PLEASE NOTE: State Resale Certificate must accompany this Credit Application. State Zip City Have you purchased from us before? \square Yes \square No Name Title Estimated Amount of Monthly Purchases Certificate # SSN # Address If exempt, attach certificate Federal Tax I.D.# Country Do You Issue a Purchase Order? Yes No PLEASE NOTE: Social Security Number is not required for Licensed Practitioners. Preferred Billing Method: ☐ USPS ☐ Fax ☐ Email **Bank Information** Accounts Payable Contact: Name of Bank Address Name City State Zip Phone **Trade References** Name What services does your company provide? \square Footwear \square Occupational Therapy \square Orthotics \square Pediatrics \square Pedorthics Address ☐ Physical Therapy ☐ Prosthetics ☐ Other State Zip Fax What Purchasing Methods do you use? (Please check all that apply) ☐ Buying Groups ☐ Distributors ☐ Direct from Manufacturer Name Address State ____ Zip ____ City Which Practice Management Software do you use? Fax ☐ BrightTree ☐ Futura ☐ Medflex ☐ OPIE (Full Suite) ☐ OPIE (P&I Only) ☐ None

Authorized Purchasers		
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Business Name		
Address 1		
Address 2		
City	State	_ Zip
Phone		

Agreement

Customer authorizes all persons, institutions, organizations, companies and credit reporting agencies to furnish all pertinent information, including commercial and consumer credit reports, requested from time to time by Cascade Orthopedic Supply, LP (hereinafter referred to as COS). The undersigned and Buyer, if different, each warrant that the information given is true and no unfavorable information has been omitted. The extension of credit hereunder, the amount of credit and the cancellation or reduction of credit shall be within the sole discretion of COS. Customer agrees to be bound by COS's Credit Agreement and Purchase Agreement and acknowledges receipt of same. Each undersigned individual who is either a partner of the Buyer as credit applicant or a sole proprietorship of the Buyer as credit applicant, recognizing that his or her individual credit history may be a factor in the evaluation of the credit history of the buyer, hereby consents for and authorizes COS to obtain and use consumer credit reports for each undersigned individual, from time to time as may be needed, to evaluate the credit of Buyer.

2. Sign Here	(acknowledges and agrees to be bound by attached terms and conditions)			
Signature		Date		
Name				
	FIRST	LAST		
Title				

3. Personal Guaranty

Giving us your personal guaranty will speed the process of approving your application.

Continuing Guaranty

I (we) the undersigned understand that the information furnished you is for the purpose of obtaining credit from your company, that I am (we are) authorized, in my (our) capacity, to bind my (our) company accordingly. I (we) the undersigned, hereinafter referred to as guarantors, do jointly, severally, and unconditionally guarantee and promise to promptly pay when due any and all indebtedness of Buyer to COS, together with any late payment charge that may accrue thereon, regardless of how such indebtedness is incurred, whether such indebtedness is direct or indirect, absolute or contingent, due or to become due, or exists now or arises hereafter. In addition, the Guarantor(s) agree to pay all costs of collection, legal expenses and attorney's fees paid or incurred by COS in the collection of Buyer's indebtedness and in enforcing this Continuing Guaranty. The foregoing indebtedness, principal, interest, costs, expenses and fees are hereinafter called the "Indebtedness." Each undersigned guarantor agrees to be bound by COS's Terms and Conditions of Continuing Guaranty.

Each undersigned personal guarantor, recognizing that his or her individual credit history may be a necessary factor in the evaluation of this Continuing Guaranty, hereby consents for and authorizes COS to obtain and use consumer credit reports for each undersigned, from time to time as may be needed to evaluate the credit of Buyer and/or the undersigned.

ana/or the undersigned.					
4. Guarantor(s) Signature					
Complete Legal Signature					
Name	MIDDLE		LAST		
Home Address					
City		Zip			
Phone					
Complete Legal Signature					
Name	MIDDLE		LAST		
Home Address					
City	State	Zip			
Phone	SSN #				

Account Mgr.: Credit Approval: Amount \$ Authorized by: Date:

CASCADE ORTHOPEDIC SUPPLY, LP CREDIT AGREEMENT

As a condition to the election of Cascade Orthopedic Supply, LP, a California limited partnership with its principal offices located at 2638 Aztec Drive, Chico, California, ("COS") to extend credit to Buyer, Buyer has executed COS's Credit Application. All purchases by Buyer from COS are made pursuant to COS's Credit Application, this Credit Agreement, and COS's Purchase Agreement. The terms and conditions of each referenced document are incorporated by reference herein. The Credit Application, Credit Agreement, and Purchase Agreement together constitute the entire agreement between COS and Buyer and shall be collectively referred to from time to time as the Agreement.

A. General Terms and Conditions

- 1. Buyer shall pay each invoice in full in accordance with the terms of the particular Purchase Agreement, invoice, or other shipping document, with or without Buyer's signature. In the event Buyer fails to make payment when due, Buyer shall pay, in addition to the invoice amount, a monthly late payment charge of 1.5%. COS reserves the right to change such charges from time to time in its sole discretion and without notice. All payments are due within terms. Credit card payments may incur a surcharge.
 - Buyer agrees that should the late payment charge be deemed by a court of competent jurisdiction to violate any law, Buyer's sole remedy against COS for such violation shall be the application of any late payment charge paid in excess of the maximum rate allowable by law toward the unpaid account balance (or a refund of such excess if no account balance remains unpaid).
- 2. Buyer agrees to pay all costs of collection by COS of any amounts due hereunder, including actual attorney's fees. Buyer further agrees that, in the event any action arising out of or related to the Agreement between Buyer and COS, and COS prevails, Buyer shall pay COS its actual attorney's fees and other costs incurred as a result of or in connection with such action. To the extent state law limits the recoverability of attorney's fees, COS shall be entitled to recover its fees up to the maximum allowed by state law.
- 3. COS shall have the sole discretion and complete right to apply any payment received from Buyer hereunder in any manner, which COS deems proper. Unless otherwise specified in the remittance advice, COS may apply payments first to late payment charges, service charges, shipping charges, attorney's fees, or any other applicable charge, in any order, before applying the remainder of any such payments toward Buyer's principal account balance.
- 4. Buyer represents and warrants that Buyer is not a "consumer" as defined in the Federal Consumer Credit Protection Act, or any other consumer credit laws (Federal, State or Local), and Buyer waives all rights granted to consumers under the Federal Consumer Credit Protection Act, and other Federal, State and Local laws pertaining to "consumer" rights. Buyer further represents and warrants that all purchases made from COS and any credit extended hereunder will be used solely for business and commercial purposes.
- 5. The Agreement is governed by and shall be construed consistently with the laws of the state of California (without regard to internal principles of conflicts of law). The legality, enforceability and interpretation of this agreement and the amounts contracted for, charged and received under this Agreement will be governed by such laws. This Agreement is entered into between Buyer and COS in California. COS makes policies about granting credit to Buyer and extending credit to Buyer under this Agreement, and accepts Buyer's payments in California. Any action arising out of or related to the Agreement shall be brought, at COS's sole discretion, either in a court with jurisdiction over the county in which the pertinent COS Branch is situated, in the county in which the project for which the goods are to be used is located, or in a court or before an arbitration panel where an action between COS and a third party is pending which concerns the subject matter of the Agreement. To the extent allowed by law, Buyer waives its rights to a trial by jury in any action brought upon, or by reason of, the Agreement. The Agreement contains the full, final and exclusive statement of the Agreement between COS and Buyer, and no terms and conditions other than those stated herein, and no agreement or understanding in any way purporting to modify the terms and conditions thereof, shall be binding on COS without COS's written consent. Waiver by COS of any terms or conditions of this contract or waiver of any breach thereof shall not be construed as a waiver of any other terms, conditions, or breach. Determination that any provision of the Agreement is illegal or invalid shall not affect the validity or enforceability of the remaining provisions of the Agreement.
- 6. Buyer agrees to provide COS with prompt written notice of any change in Buyer's name, address, ownership, or form of business entity. COS at its office first written below must receive written notice by Certified or Registered Mail within 30 days of such change.

B. Terms and Conditions of Continuing Guaranty

For value received, and for the purpose of influencing COS to extend credit or other financial accommodations, or to continue to extend credit or other financial accommodations, to Buyer, each person or entity who signed the COS Credit Application as guarantor (hereinafter "Guarantor", whether one or more) hereby guarantees jointly and severally, without limitation as to amount, the prompt payment when due of any and all indebtedness of Buyer to COS, together with any late payment charge that may accrue thereon, regardless of how such indebtedness is incurred, whether such indebtedness is direct or indirect, absolute or contingent, due or to become due, or exists now or arises hereafter. In addition, Guarantor agrees to pay all costs of collection, legal expenses and attorney's fees paid or incurred by COS in the collection of Buyer's indebtedness and in enforcing this Guaranty. The foregoing indebtedness, principal, interest, costs, expenses and fees are hereinafter called the "Indebtedness".

- 1. No extension or renewal of time of payment of the Indebtedness, no release or surrender of any security for the Indebtedness of this Guaranty, no release of any person primarily or secondarily liable on the Indebtedness and no delay in enforcement of payment of the Indebtedness under this Guaranty shall affect the liability of Guarantor hereunder. Any and all payments upon the Indebtedness made by Buyer, Guarantor, or any other person and the proceeds of any and all collateral or security for any of the Indebtedness, may be applied by COS upon such of the items of the Indebtedness as COS shall determine in its sole discretion.
- 2. Guarantor waives notice of acceptance of this Guaranty, notice of the extension of creditor financial accommodation to Buyer, notice of the amount of Indebtedness which may exist from time to time, notice of any extension of the time for payment, demand for payment, notice of non payment, protest, notice of protest, and all other notices of every kind and nature, and agrees that this Guaranty may be enforced against the undersigned without any prior or concurrent proceeding or action against Buyer. The obligations of the Guarantor shall not be affected by: (a) the failure of COS to assert any claim or demand or to enforce any right or remedy against the Buyer or another Guarantor; or (b) any extension, modification, or renewal of the terms or amount of the Indebtedness.
- 3. This Guaranty is a continuing guaranty and shall remain in full force and shall be binding upon Guarantor and Guarantor's heirs, executors, administrators, and assigns notwithstanding the death of one or more of the undersigned, until after (a) expiration of thirty (30) days after written notice by Certified or registered Mail of revocation is received by COS at its office first written below and (b) all of the Indebtedness owed to COS by Buyer shall have been fully paid (including all late payment charges and attorneys fees which accrue after expiration of the 30 day period).
- 4. If this Guaranty is executed by more than one person or entity, it shall be the joint and several obligation of each person and entity.
- 5. If this Guaranty is executed by a corporation, the undersigned officer of said corporation represents and warrants that the corporation has the power to make this Guaranty, that the execution by him on behalf of the corporation has been duly authorized and that the making of this Guaranty is in the best interest of the corporation.
- 6. Guarantor hereby waives and renounces any and all homestead or exemption rights Guarantor may have under or by virtue of the constitution or laws of the state of Guarantor's domicile, or of any other state or of the United States as against the liability and obligation hereby created. Guarantor transfers and assigns to COS an amount of any homestead or exemption that may be allowed to Guarantor, including such homestead or exemption as may be set apart in bankruptcy, equal to the amount necessary to pay this obligation in full together with all costs of collection.
- 7. Guarantor further agrees to the extent that the Buyer makes a payment or payments to COS or COS receives any proceeds or collateral, which payment or payments or any part thereof are subsequently invalidated, declared to be fraudulent or preferential, set aside and/or required to be repaid to the Buyer, its estate, trustee, receiver, or any other party including without limitation the Guarantor, under any bankruptcy law, state or federal law, common law or equitable cause, then to the extent of such payment or repayment, Buyer's obligations, or the part thereof which has been paid, reduced or satisfied by such amount, shall be reinstated and continued in full force and effect as of the date such initial payment, reduction or satisfaction occurred.
- 8. Guarantor waives all claims for subrogation, reimbursement, exoneration, contribution and indemnification with respect to sums paid or payable to COS by Guarantor. Guarantor hereby waives any right to enforce any remedy that COS now has or may hereafter have against the Buyer. Guarantor further agrees that any and all claims of Guarantor against the Buyer shall be subordinate and subject in right of payment to the prior payment in full of all principal, interest, reasonable costs of collection (including attorneys' fees and expenses), and any other liabilities or obligations owing to COS by the Buyer.
- 9. Should any one or more provisions of this Guaranty be determined to be illegal or unenforceable by a court of competent jurisdiction, all other provisions shall remain effective.
- 10. All obligations are payable and performable at the address of COS first indicated below.
- 11. Guarantor authorizes all persons, institutions, organizations, companies and credit reporting agencies to furnish any and all information, including commercial and consumer credit reports, requested from time to time by COS.
- 12. All notification should be addressed to Cascade Orthopedic Supply, LP, 2638 Aztec Drive, Chico, CA 95928.

CASCADE ORTHOPEDIC SUPPLY, LP PURCHASE TERMS AND POLICIES

- 1. Any purchase made on credit requires that Buyer have on file with Cascade Orthopedic Supply, LP ('COS') an approved Credit Application. Buyer further confirms Buyer's consent to COS's Credit Agreement, the terms and conditions of which have been read by Buyer and are incorporated by reference herein.
- 2. COS acknowledges and accepts Buyer's order, COS's acknowledgment and acceptance is expressly conditioned upon Buyer's acceptance of the terms and conditions herein. No terms or conditions other than those stated herein, whether contained in Buyer's purchase order, shipping release, or elsewhere, and no written or oral agreement that purports to vary these terms and conditions shall be binding upon COS unless hereafter set forth in a writing signed by COS's authorized representative. All negotiations, proposals and representations are merged herein, and this writing constitutes the complete and exclusive statement of the terms and conditions of these Purchase Terms and Policies between Buyer and COS. In the event Buyer fails to accept these Purchase Terms and Policies in writing, Buyer's consent to the terms and conditions herein shall be conclusively presumed, either from Buyer's failure to object in ten days in writing or from Buyer's acceptance or use of the material delivered hereunder.
- 3. COS shall have the right, without prejudice to any, other rights, to suspend further deliveries of any items purchased if Buyer defaults in payment of any amounts due, or whenever COS may deem itself insecure as to Buyer's performance, until Buyer remedies such default or provides adequate assurance to COS of Buyer's ability to perform.
- 4. Unless otherwise provided by law, COS may require Buyer to pay or to reimburse COS for any tax (except income tax) which now or hereafter may be imposed by any taxing authority with respect to the items purchased or the sale, purchase, manufacture, delivery or use thereof.
- 5. COS reserves the right to discontinue, without liability hereunder, deliveries of any merchandise, the manufacture, use and/or sale of which in the opinion of COS would infringe any patent now or here after issued and under which COS is not licensed.
- 6. Where Buyer requires tests or inspection not regularly provided by COS, COS may charge Buyer for the actual cost of such test or inspections.
- 7. An order may be terminated by Buyer before completion only with COS's written consent, in which event Buyer shall pay to COS:
 - (a.) The contract price for all products, which shall have been delivered or completed prior to receipt of notice of termination.
 - (b.) All actual costs incurred by COS in connection with the uncompleted portion of the order.
 - (c.) Cancellation charges, it any, of COS because of its commitments, made under the order.
- 8. Buyer shall not hold COS responsible for any delay caused in whole or in part by circumstances beyond COS's reasonable control, including but not limited to, force majeure, fires, or accidents; strikes or other differences with workmen: war (whether declared or undeclared), riots, or embargoes; delays by carriers; delays in shipment or receipt of materials from suppliers; or any legislative, administrative or executive law, order, or requisition of the federal or any state or local government or any subdivision, department, agency, officer or official thereof. COS shall not be liable in any event for any special, incidental, or consequential damages caused by COS's failure or delay in performance or delivery due to any cause whatsoever, it COS is unable, due to any cause beyond COS's control, to supply Buyer's total demand for products. COS may allocate its available supply among COS's customers, including COS's branches and affiliates, in any manner COS deems reasonable.
- 9. COS shall assign or transfer to Buyer any assignable or transferable manufacturer's warranties, it any, applicable to this purchase, in lieu of all other warranties, express or implied. COS MAKES NO OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, AND SPECIFICALLY DISCLAIMS ANY IMPLIED WARRANTIES INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. There is no warranty that extends beyond the description on the face of these Purchase Terms and Policies.
- 10. **Returned Goods Policy:** Returns will be accepted in resalable condition within 60 days of the invoice date, unless otherwise specified by manufacturer return guidelines. Once a Return Authorization Number has been issued, customers have 30 days to return the item(s).
- 11. **Return Authorization Process:** Returned items must be in their original packaging and in resalable condition. Altered, discontinued, clearance, custom ordered, equipment, expired, and items not purchased from Cascade Orthopedic Supply, LP will not be accepted. Upon issuance of a Return Authorization Number, you will have 30 days to package and ship your return. Once the return has been received and evaluated, a credit will be posted to your account for the value of the returned goods (value may differ based on manufacturer return policies and assessment). Returns that do not have a valid Return Authorization Number or returns received after 30 days may be subject to a processing fee or will be returned to sender without credit.
- 12. Incentive Programs: COS offers attractive discount programs for volume purchasing. Please contact your Account Manager for details.
- 13. **Overnight Program:** Upon request, eligible orders will be shipped to arrive the following business day with GROUND freight, insurance and handling, plus any additional charges imposed by the carrier added to your invoice. Any charges incurred for expedited next-day shipping will be added to your invoice.

The following orders/items are ineligible for the Overnight Program and will be shipped according to your instructions with all freight, insurance and handling, plus any additional charges imposed by the carrier added to your invoice:

- 1. Small Orders (original orders less than \$100)
- 2. Special Orders (non-stock item drop ship orders)
- 3. Individual items which exceed 25 lb.
- 4. Hazardous Materials products
- 5. Flat sheet materials when dimensions meet or exceed 24" x 48" (regardless of weight)
- 6. Other items deemed inappropriate for overnight delivery
- 14. **Freight Charges:** Freight charges are assessed per the above Overnight Program. UPS published rates in effect when your order is shipped are used to determine the freight amount charged. Additional charges imposed by the carrier, which are not deemed freight, may include, but are not limited to: hazardous material fees, insurance, handling, fuel surcharges, Saturday delivery, COD, residential delivery and/or Adult Signature required. Discounts do not apply to freight or handling charges.
- 15. **Hazardous Materials:** All hazardous materials are shipped in compliance with state, federal and international regulations monitored by an employee who is certified in US domestic dangerous goods regulations #49CFr and IATA international shipping regulations. Hazardous materials are not eligible for overnight shipping. We cannot accept return shipments of hazardous materials not in complete compliance with applicable regulations. Please call Customer Service for assistance.
- 16. COS shall not be liable under any circumstances for consequential or incidental damages arising out of, or in connection with, these Purchase Terms and Policies. The liability of COS is limited to repayment of the purchase price of items not conforming to the description on the face hereof upon return of the items. This remedy is the exclusive remedy of Buyer under these Purchase Terms and Policies. COS shall not be liable for any damages attributable to product abuse, misuse, neglect or any other cause, which is not the fault of COS.
- 17. Buyer agrees to indemnify and hold harmless COS from and against any and all claims, demands, actions, causes of action, costs, expenses, and attorney's fees arising out of or in connection with any and all injury, including death, to any person or persons (whether third parties or agents, servants or employees of Buyer), any and all damages to or loss of any property (whether belonging to Buyer or to a third party), and any and all other damages recognized at law or in equity, caused by or resulting from in whole or in part, any act(s) or omission(s), negligent or otherwise, of Buyer, or any of Buyer's agents, servants, employees, subcontractors or customers. In the event that the applicable law prohibits enforcement of this clause as written, then and only then, this clause shall be modified to provide the maximum indemnification to COS, as indemnitee, allowable under that applicable law.
- 18. These Purchase Terms and Policies shall be governed by and construed according to the laws of California (without regard to internal principles of conflicts of law). Any action brought, upon or by reason of, these Purchase Terms and Policies shall be brought, in COS's sole discretion, either in a court with jurisdiction over the county in which the COS branch is located, in a court with jurisdiction over the county in which the project for which the goods are to he used is located, or in a Court or before an arbitration panel where an action between COS and a third party is pending which concerns the subject matter of these Purchase Terms and Policies. Buyer agrees that, in the event, any action is brought upon, or due to, these Purchase Terms and Policies by either Buyer or COS, and COS prevails, Buyer shall pay COS's reasonable attorney's fees and other costs incurred because of or in connection with such action.
- 19. Waiver by COS of any terms or conditions of this contract or waiver of any breach hereof shall not be construed as a waiver of any other term, condition, or breach. Determination that any provision of these Purchase Terms and Policies is illegal or invalid shall not affect the validity or enforceability of the remaining provisions of these Purchase Terms and Policies.